



COMPANY PROFILE · 2026

We carry your trust across East Africa.

Professional customs clearing and freight forwarding — sea, air, road and rail — from the gateway ports of Mombasa and Dar es Salaam to your door.

WHO WE ARE

Serving you with unparalleled efficiency.

Established in 2024, Janstay Freight Uganda Limited is a Ugandan-based freight forwarding and logistics company offering customs clearance, sea and air freight, import and export services, cargo consolidation, warehousing, door-to-door delivery, project cargo handling and transit services. Our commitment to quality, integrity and customer satisfaction is evident in every aspect of our operation.



OUR MISSION

To build impactful partnerships and become the regional voice in the global supply chain network.

OUR VISION

To be the most reliable logistics and freight forwarding company in Africa.

24/7

EXPERT SUPPORT

6

INLAND MARKETS

2

GATEWAY PORTS

6

NETWORK
MEMBERSHIPS

WHAT WE DO

One partner, every mode.

Air, sea, road and rail – integrated into a single multimodal solution with one point of contact from booking to final delivery.



Sea Cargo

FCL, LCL and consolidation with major shipping lines and independent forwarders – flexible, secure and competitive ocean freight.



Air Cargo

Relationships with major airlines for scheduled flights and chartered planes, with multiple service and transit-time options.



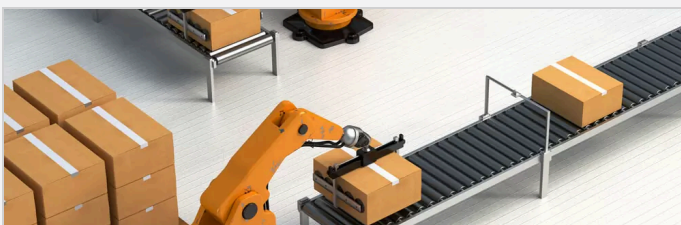
Road & Rail Freight

A network across East Africa with the right equipment for containerised, refrigerated, break bulk and out-of-gauge loads.



Customs Clearance

Full clearance, duty and tax calculation, customs bonds, bonded transit movements and regulatory reporting.



Warehousing & Distribution

Yard and warehouse management, site selection, FMCG distribution, last-mile delivery and reverse logistics.



Project Cargo

Break bulk, heavy lift, out of gauge and Ro-Ro units for construction, energy, mining and heavy machinery projects.

The bridge between shippers, customs and consignees.

Our clearing teams at the borders keep cargo moving between countries, and our relationships with port and customs authorities, shipping lines and agents ensure hassle-free handling at the port and at final destination. We keep you updated on the East African Community customs regime and international shipping regulations.

- + Full Customs Clearance
- + Duty and Tax Calculation
- + Customs Bonds
- + Bonded Warehousing
- + Bonded Transit Movements
- + Aggregated Declarations
- + Regulatory Reporting
- + Bonded Transfers & Transshipments



FULL CAPABILITY LIST

Customs Clearance	Full Container Loads (FCL)	Less than Container Loads (LCL)	Full Consolidation Services	
Temperature Controlled Cargo	Break-Bulk Cargo	Project Cargo	Out of Gauge Cargo	Heavy Lift Cargo
Roll on Roll off Cargo	Air Freight	Air/Sea Combined Services	All INCOTERMS shipments	
Procurement Division	Ship Agency Services	24/7 Support		

Stored securely. Delivered in perfect condition.

Our warehousing and distribution solutions are tailored to fit your operational needs and to go beyond them, ensuring your goods are delivered in perfect condition. The services are secure, reliable and conform to industry practices and standards.

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Yard / warehouse management	Site selection	FMCG distribution	End-to-end & last-mile delivery	Returns & reverse logistics



WHAT OUR CLIENTS SAY

★★★★☆

Professional & Flexible

Very professional and a pleasure to work with. Their great communication and efficiency help us mitigate arising logistics costs.

★★★★★

Valuable Partnerships

A valuable partner, professionally handling the majority of our import and export logistics — flexible, communicative and competitive.

★★★★☆

Exceptional Professionalism

Superior communication and efficient operation contribute significantly to our ability to control logistics costs.

Over-dimension cargo, coordinated end to end.

We handle break bulk, heavy lift, out of gauge and roll-on roll-off units for the construction, defence, oil and gas, energy, mining and heavy machinery industries – coordinating with ministries of transport and works, border posts and customs officials. Cargo handled includes earth-moving equipment, excavators, pipes, mining machinery, warehouse operating machines and construction plant.

Water distribution
projects

Power
transmission
projects

Mining

Road construction
projects

Hotels & factory
construction



From the gateway ports, inland to six markets.

Our road and rail network across East Africa and beyond delivers shipments of all sizes — containerised, refrigerated, break bulk and out of gauge. We match your cargo with the right vehicle and route, and restructure resources when conditions change.

01 Uganda Kampala & Malaba offices	02 South Sudan Northern corridor transit	03 Rwanda Central corridor transit
04 Burundi Central corridor transit	05 Zambia Dar es Salaam gateway	06 Eastern DRC Cross-border delivery



SHIP AGENCY SERVICES

We hold a valid ship agency licence through partnerships with shipping lines in Kenya and Tanzania, providing agency services in Mombasa, Dar es Salaam, Tanga, Mtwara and Zanzibar. Container ships, tankers, break-bulk, Ro-Ro, cruise and naval vessels — the full range of agency services to our principals.

NETWORK MEMBERSHIP

JCTTRANS

WCA

FREIGHTNET

EACFFPC

FEAFFA

FUCAF

A 'no problems zone' from booking to delivery.

01 People & Expertise Across East and Central Africa we act as a single point of contact — from cargo booking to delivery at final destination. + Senior management with deep regional experience + A lean, hands-on structure + In-house training and sponsored courses	02 Technology Reliable freight forwarding including booking, pickup, freight, clearance and documentation management. + Solutions customised to your operation + Compliance and governance upheld + Transparent status reporting	03 Security Logistics carries risk in Africa. For the protection of our customers we adopt layered risk management. + Goods-in-transit and statutory insurances + EAC cargo transit bond in force + Robust SOPs and code of ethics
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HOW WE WORK

Requirements for a quote.

01

Cargo details

What type of cargo needs to be transported? Different cargo requires different handling.

02

Volume and weight

The size and weight of the shipment determine the transportation cost.

03

Pickup & destination

Exact pickup and delivery locations are vital in determining the transport cost.

04

Expected pickup

Tell us when the cargo is ready and when it must land; we plan the route around it.

GET IN TOUCH

Tell us about your cargo.

Share your cargo type, volume and weight, pickup and destination, and expected pickup date – we will come back with a rate and a transit plan.

KAMPALA

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MALABA

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Janstay Freight Uganda Ltd · Sea / Road / Air cargo clearing & forwarding
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